

OUR BENCH

New Forest Accessible Self Catering Holiday Cottages

11 Lodge Road Lymington Hampshire SO41 8HH

Telephone (+44) 77510 64167 Email: cottages@ourbench.co.uk



Thank you for booking your holiday with us. Please confirm the details by completing and returning the attached form. We need the contact details of everyone staying for insurance purposes, contact information during your stay, and your choice of a 4-digit key lock code.

To enhance your stay, we offer additional equipment. If you require any of this equipment, please review the available options and indicate your needs by ticking or circling the relevant items. We will forward this form to our cleaning crew before your arrival, who will endeavor to accommodate your requests. Please note that equipment is reserved on a first-come, first-served basis, so let us know as soon as possible.

If you require additional equipment, please indicate your needs on the form. Equipment is reserved on a first-come, first-served basis.

Before your holiday, we recommend:

- **Holiday Insurance:** Consider taking out holiday insurance.
- **Follow Our Facebook Page:** Stay updated with ideas of places to visit and upcoming events.
- **Explore Our Website:** Find guides to Lymington, the New Forest, and potential day trips.
- **Arrange a Photographer:** Helen offers professional photography services. You can purchase images from an online gallery, with prints starting at £7. We also offer 6 free digital images in exchange for permission to use some photos in our advertising. If interested, please contact us.

We look forward to receiving your completed forms and welcoming you to Our Bench.

Yours sincerely,

Helen and Matt Renouf

ADDITIONAL BOOKING INFORMATION

PLEASE RETURN TO COTTAGES@OURBENCH.CO.UK OR POST TO 11 LODGE ROAD LYMINGTON SO41 8HH

Booking Ref:

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Cottage:

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Booking Name:

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Arrival Date:

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Mobile Number: This will be used to confirm the number lock to access your key, and to contact you during your stay in case of an emergency.

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Four Digit Code:

We request you supply us a 4 digit numeric code – this will be the number of your key safe.

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Name of Guests: We are required to hold a list of all guest staying and their residential address and contact number – this is a legal requirement in the UK.

Name:	Address and contact number / email if over 18.	Age (if under 18)
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Lead Guest			
Guest 2			
Guest 3			
Guest 4			
Guest 5			

Any Allergies we should be aware of:

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Please select the equipment you need from the list overleaf and return it by circling the photos or ticking the listed equipment, posting it back, sending a photo, or emailing us.

Note that using our equipment is at your own risk, and we accept no liability for any injury, fall, or equipment breakdown. All equipment must be returned clean and in working order.

We will do our best to supply the requested equipment on a first-come, first-served basis, but we cannot guarantee availability. For more details, visit our website:

www.ourbench.co.uk/selfcatering/Hoists.html



Shower Chair



Commode / Raised Toilet Frame



Support Stool



Shower Stool



Overbed Table



Kitchen Trolley



Four wheeled walker



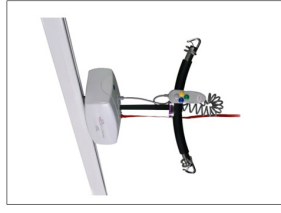
Three wheeled walker



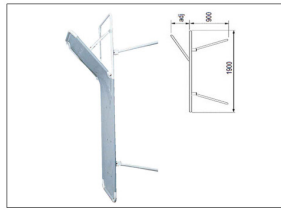
Walking Frame



H-Hoist
(Bench Cottage Bathroom Only)



Ceiling Hoist.
Bring your own sling.



Changing Stretcher
Bathroom of Bench Cottage only.



Wheelchair



Porters Chair



Lifting Pole



Carers Shower Chair



Toilet Seat Riser



Stand Assist Lift



Tilt Showerchair



Parnell Bed Rail



Bed Rail & optional padding



Rotunda



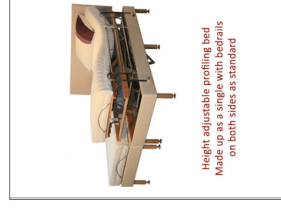
Rota Stand



Sara Steady / Able Assist



Mobile Hoist



Height adjustable profiling beds



Riser Recliner Chair

Essential equipment for your holiday cottage can be provided, on a first reserved basis at www.ourbench.co.uk if you book with us!

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Patient Mobility

- ☐ Walking Frame
- ☐ Four wheeled walker (safe working load 136 kilos)
- ☐ Three wheeled walker (safe working load 125 kilos)
- ☐ Manual Self Propelled Wheelchair - (safe working load 115 kg)
- ☐ Manual Carers Wheelchair

Patient Handling

- ☐ Rota Stand
- ☐ Rotunda Standing Frame - (safe working load 250 kilo)
- ☐ Sara Stedy – this version does not have adjustable legs - (safe working load 185 kilo)
- ☐ Sara Stedy2 (off brand) - with Adjustable feet - (safe working load 200 kilos)
- ☐ Stand Assist Lift - (safe working load 158 kg)
- ☐ Mobile Hoist - (safe working load 102 kg)
- ☐ Porters Chair - (safe working load 130 kg)
- ☐ Ceiling Hoist Bedroom (safe working load 130 kg)
- ☐ Ceiling Hoist – Wet Room (Bench Cottage only) (safe working load 130 kg)

Wet Room

- ☐ Shower Chair with back (static) - (safe working load 102 kg)
- ☐ Commode / Raiser Toilet Frame
- ☐ Shower Stool (no back) - (safe working load 135 kg)
- ☐ Raised Toilet seat (removable)
- ☐ Changing Stretcher (Bench Cottage only) – (safe working load 102 kg)
- ☐ Self Propelled Shower Chair
- ☐ Carers Shower Chair
- ☐ Tilt'n'Space Shower Chair - (safe working load 159 kg)

Kitchen

- ☐ Tiered Trolley
- ☐ Perching Stool - (safe working load 102 kg)

Lounge

- ☐ Height Adjustable Chair with Arms (safe working load 165 kg)
- ☐ Solid Dining Chair (no arms)
- ☐ Riser Recliner Chair

Bedroom

- ☐ Static Commode
- ☐ Ceiling Hoist (safe working load 21stone/133 kg)

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- ☐ Overbed table
- ☐ Bed Rails on height height-adjustable bed
- ☐ Netting for Bed Rails
- ☐ Additional Bed rails on another bed (when in place you are not able to use the head and foot riser function)
- ☐ Lifting Pole (safe working load 100 kg)
- ☐ Parnell Bed Rail Left / Right hand side as facing headboard – we will put it on the height adjustable bed unless otherwise noted. (safe working load 115 kg)
- ☐ Height Adjustable Profiling Bed (maximum access left/right of headboard). In Bench Cottage, the height adjustable profiling bed is nearest the window (left hand bed); in Garden Bench, it is furthest from the window (right hand bed); and in Little Bench, it is nearest the window (left hand bed).

All beds are twin. For a king bed, write it in the additional information box. This is only possible in the master bedrooms and the 2nd bedroom of Garden Bench (if only one room is a king).

Pets

- ☐ We are staying in Garden Bench and bringing a dog. There is a £100 fee per week. The dog must not be left unattended or allowed on the furniture. For registered service dogs, the fee is waived with proof of registration. We try to avoid taking pets in our other properties

Please remember that using our equipment is at your own risk. Our Bench Self Catering accepts no liability for any injury, fall, or equipment breakdown. All equipment must be returned clean and in working order, and any issues reported as soon as possible. We will do our best to supply the requested equipment on a first-come, first-served basis, but we cannot guarantee availability. For more details, visit our website.

Is there any additional information you would like to share with us? Please include it here (e.g., allergies, additional equipment/carers/shopping delivery).

After departure, we prefer to return your cleaning retainer by the same method of payment. If you prefer a different method, please let us know, or share your bank transfer details below.