

OUR BENCH

New Forest Accessible Self Catering Holiday Cottages

11 Lodge Road Lymington Hampshire SO41 8HH

Telephone (+44) 77510 64167 Email: cottages@ourbench.co.uk



Thank you for booking, acknowledging our terms and conditions and sending us the deposit for your holiday. We are delighted to confirm that your holiday as per our email. We ask if you can confirm a few details for us – to help us ensure that we have everything ready for your stay.

We will be sending you automated emails when your next payment is due, and with local information to help you find us nearer your holiday, please look out for them, as well as more details closer to your arrival.

We would like to ensure you have a lovely stay in our cottages and it would be really helpful for us, if you can complete the form overleaf and return it to us with the additional details – you are welcome to update us at any time – as we know things can change.

We do offer the option of additional equipment for use during your stay, we do not include it in your cottage as standard – so if there is equipment you require access to during your stay, please look through the equipment form – tick or circle what you require and we will pass this form directly to our cleaning crew prior to your arrival who will do their best to accommodate your wishes, it is on a first reserved basis – so please let us know as soon as possible.

Prior to your holiday we would suggest:

- Holiday Insurance – we would suggest that you consider taking out holiday insurance.
- Follow our Facebook page - www.facebook.com/OurBenchSelfCatering - is a great page to follow for ideas of places to visit, forthcoming events and more during your stay in Lymington. You can then add them to your diary and make the most of your stay.
- Explore our web site: Our guide to [Lymington](#), the [New Forest](#) and [Day Trips](#) from the Our Bench website contain ideas of places to visit and locations to explore during your holiday.
- Arrange a photographer to meet you on holiday: Helen is a professional photographer and she is able to offer guests the opportunity to have their photos taken enjoying the local area or her accessible local studio – with an online gallery from where you can choose to purchase images – prints start at just £7, in return for permission to use some of the photos in our own advertising – we can arrange for you to receive 6 free digital images of your choice from the gallery. You are welcome to purchase more but under no obligation. If this is something you think you may be interested in, then please send us an email / give us a call and we can discuss it with you. Visit www.renoufdesign.co.uk for samples of her work.

We look forward to receiving your completed forms and welcoming you to Our Bench.

Yours

Helen and Matt Renouf

Additional Booking Information

Please return to cottages@ourbench.co.uk or post to 11 Lodge Road Lymington SO41 8HH

Booking Ref:	<input style="width: 95%;" type="text"/>	Cottage:	<input style="width: 95%;" type="text"/>
Booking Name:	<input style="width: 95%;" type="text"/>	Arrival Date:	<input style="width: 95%;" type="text"/>
Mobile Number:	This will be used to confirm the number lock to access your key, and to contact you during your stay in case of an emergency.		
Four Digit Code:	We request you supply us a 4 digit numeric code – this will be the number of your key safe.		

Name of Guests: We are required to hold a list of all guest staying and their residential address and contact number if

	Name:	Address and contact number / email if over 18 <i>this is for our insurance purposes</i>	Age (if under 18)
Lead Guest	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>
Guest 2	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>
Guest 3	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>
Guest 4	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>
Guest 5	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>

We have a range of specialist equipment available for your stay. Please review the attached guide and tick your preferences.

After departure we prefer to return your cleaning retainer by the same method of payment, if you would prefer a different method – please let us know.

Any additional information that you would like to share with us please include it here...
(please make us aware of any allergies, whether you have booked additional equipment / carers / shopping delivery etc)

Optional additional equipment if required during your stay - please tick what is required.



Cottage Booked _____ Lead Guest: _____ Dates: _____

If you would like more details about any of the equipment, then visit our web site- www.ourbench.co.uk/selfcatering/Hoists.html

Anyone using any of our equipment does so at their own risk and the proprietors of Our Bench Self Catering accept no liabilities in respect of any injury, fall or the breakdown of any equipment whilst in your use.

All equipment must be returned cleaned and in working order.

We shall do our best to supply the equipment required on a first reserved basis, but we cannot guarantee it. Please check availability before arrival, if it is essential.

Please note: *In Bench Cottage the height adjustable profiling bed is nearest the window (left hand bed), in Garden Bench it is furthest to the window (right hand bed) and in Little Bench it is nearest to the window (right hand bed).*



Shower Chair



Commode / Raised Toilet Frame



Support Stool or Shower Seat



Shower Stool



Overbed Table



Kitchen Trolley



Four wheeled walker



Three wheeled walker



Walking Frame



Wheelchair



Adjustable chair with arms or Firm Upright Chair



Lifting Pole



Carers Shower Chair



Toilet Seat Riser



Tilt'nSpace Showerchair



Parnell Bed Rail



Standing Hoist



Padding for Bed Rails



Rota Stand



Sara Steady / Able Assist



Birdie Midi Hoist



Ceiling Hoist. Bring your own sling.



Changing Stretcher with H-Hoist. Bathroom of Bench Cottage only.

All three of our cottages have the following as standard - if this is essential to your holiday please tick in the box below:

- Riser Recliner Arm Chair
- Height Adjustable Profiling Bed - Removable Bed rails provided as standard.
- Standard electric head and foot riser bed.

If you need more access to for a wheelchair on one side of the height adjustable profiling bed, please let us know which side and we will do our best to accommodate you.

- Maximum Wheelchair access left of headboard
- Maximum Wheelchair access right of headboard
- Maximum Wheelchair access - centre

All bedrooms are made up as single beds as standard. If you would prefer a King size bed in the master bedroom (which has a ceiling hoist) - made up with 2 separate bed bases - both beds are profiling with independent movement, but one side is height adjustable, covered with a super king duvet please let us know. Garden Bench (second bedroom) can be made up as a king-size bed by request, please clearly indicate you wish this in the 2nd bedroom.

- King Master Bedroom
- King - 2nd Bedroom Garden Bench